Rethinking Volunteer Retention
Sample Volunteer Engagement Survey Questions

What motivates you to volunteer?

Do you feel that your efforts have measurable results?
Yes
No

Have those results been effectively communicated to you?
Yes
No

Do you believe that the work you do as a volunteer makes an impact on the organization and/or the community?
Yes
No

If you answered no what would make the work more meaningful?

Do you understand how your role supports the mission of the organization
1 - Not well
2 -
3 - Somewhat
4 -
5 - Very well

Do you feel like your role as a volunteer is valued and appreciated? Please briefly explain why or why not.

What is something the organization could do to make you feel more valued?

Do you feel well prepared to successful complete your volunteer work?
Yes
No
Somewhat

Do you know who to ask if you have a question or need additional training or support?
Yes
No

How can the organization better support your work or your role?

Have you identified a need in the organization that you believe volunteers could address? Please explain.